

Warranty Transfer

Warranty Transfer Checklist

Use this form to qualify and reinstate printer that is currently out of warranty.

Warranty transfer checklist (Roland Authorised Service Personnel only; billable to customer)

Printer Inspection

- Check cosmetics; no visual external damage or internal frame or structural damage
- Inspect ink delivery system; check for ink leaks
- Run System and History Reports (hard copy or peck tool), submit to Roland DG Service Department
- Verify print time, motor errors (both scan/feed), pump cycles, and print head shot counts
- Check wire tension:

Wire Tension:	
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- Turn unit on and check for latest firmware

Firmware Version:	
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- Update Firmware if required
- Perform Manual Cleaning Process.
- Replace wiper blades and surge mist filters if in poor condition
- Run Nozzle Test Print. Make sure all nozzles are firing

Printer Calibration

- Perform nozzle test
- Perform Service Menu – Head Adjust - Bias Adjust
- Perform Service Menu – Head Adjust – Vertical Adjust
- Perform Service Menu – Head Adjust – Horizontal Adjust
- Perform Service Menu – Head Adjust – Bi-Dir Default Adjust
- Perform test cut and calibrations from the control panel
- Perform Menu – Env. Match
- Perform Service Menu – Print&Cut adjust
- Perform service menu – cropmark sense – output level check
- Perform service menu – croptool adjust

Printer Repair

- Note any print head defects and replace if necessary
- Upgrade pumps or replace if over limit
- Perform maintenance service, replacing maintenance components
- Send System and History reports to Roland DG along with test prints

Authorised Roland Service Technician

I certify that I have inspected and calibrated the printer, performed all necessary repairs, part replacements and adjustments, and that the printer is in good operating condition.

Roland Authorised Service Technician (Print name):

Signature:

Date:

Roland DG Job Number:

Parts replaced:

Please note that the registration form, this checklist and a completed Roland DG Service job sheet must be submitted to Roland DG to validate warranty. Reinstatement of the warranty is subject to the inspection report and information provided to Roland DG Australia about the printer. Roland DG Australia reserves the right to deny any warranty extension or reinstatement request.